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Rebhan &

Associates

## **REALTOR®** Denise Chavanne of Weichert, Realtors® - Rebhan & Associates Receives Platinum Service Recognition

CHARLOTTE, N.C. / April 2, 2018 – Weichert, Realtors<sup>®</sup> - Rebhan & Associates is proud to announce that for the third year in a row, REALTOR Denise Chavanne achieved Quality Service Certified<sup>®</sup> Platinum, the highest level of service achievement in the real estate industry. The award is in recognition of earning 100 percent client service satisfaction in 2017 as measured by Leading Research Corporation (LRC).

A Quality Service Certified (QSC) award status is the only recognition in the real estate industry based on independently validated customer satisfaction survey results. After the conclusion of real estate transactions, clients of QSC agents receive a survey, asking them to rate the agent on various aspects of the service process. The surveys are administered and the results are received and compiled by LRC.

Weichert



Denise Chavanne

Client feedback from the surveys becomes part of the agent's credentials. An overall satisfaction rating is displayed on the consumer website (www.RatedAgent.com) where buyers and sellers have the ability to select a real estate professional based upon each agent's validated record of service satisfaction.

"It's humbling to receive such positive feedback from my clients regarding their home buying and selling experience with Weichert, Realtors<sup>®</sup> - Rebhan & Associates," said Chavanne. "I am extremely passionate about real estate and believe in doing whatever I can to create a memorable experience for my clients. Receiving this distinguished recognition again tells me that my clients truly appreciate my efforts to provide the best real estate service in the industry."

Chavanne is part of a team of knowledgeable agents at Weichert, Realtors<sup>®</sup> - Rebhan & Associates, which brings decades of combined real estate expertise to its clients.

Weichert, Realtors<sup>®</sup> - Rebhan & Associates is an independently owned and operated affiliate of Weichert Real Estate Affiliates, Inc. The office serves the greater Charlotte area.

For more information about Weichert, Realtors<sup>®</sup> - Rebhan & Associates, located at 6000 Fairview Road, Suite 104, in Charlotte, contact Kathleen Rebhan at 704-553-7777 or visit <u>www.weichertrebhan.com</u>.

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About Weichert Real Estate Affiliates, Inc.: Weichert Real Estate Affiliates, Inc. has grown steadily since Jim Weichert, president, chairman and CEO of Weichert Companies, launched the company's franchise division in 2001. The affiliate division was created to offer a business model for franchisee ownership candidates described as "a clearly defined operating system for marketing and managing a real estate business." Weichert Real Estate Affiliates, Inc. announced its first affiliate in 2002, was ranked as one of the top traditional residential real estate franchises in *Entrepreneur*'s 2018 Franchise 500 and was identified in 2018 by *Franchise Business Review* as one of the top U.S. franchises for owner satisfaction. Weichert Real Estate Affiliates, Inc. has offices serving over 300 markets in 38 states. For more information about Weichert, visit Weichert.com or for information on franchise opportunities visit WeichertFranchise.com.

Each Weichert<sup>®</sup> franchised office is independently owned and operated.